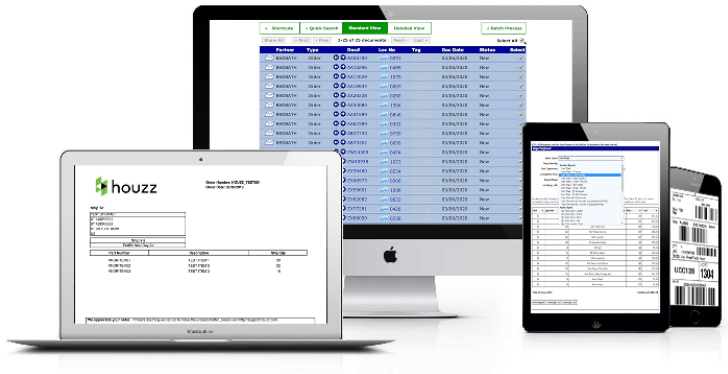
CHESS
CHIEF HOUSEWARES
EXECUTIVE SUPERSESSION

IHA
THE HOME AUTHORITY

# Order Processing Problems:

A rapidly growing brand struggles to meet the EDI requirements of Walmart, its largest customer




- Receiving low OTIF scores from Walmart
- Large amounts of staff time consumed by manual process
- Moving Walmart orders into NetSuite ERP a time-intensive, redundant process

CHESS
CHIEF HOUSEWARES EXECUTIVE SUPERSESSION

IHA
THE HOME AUTHORITY

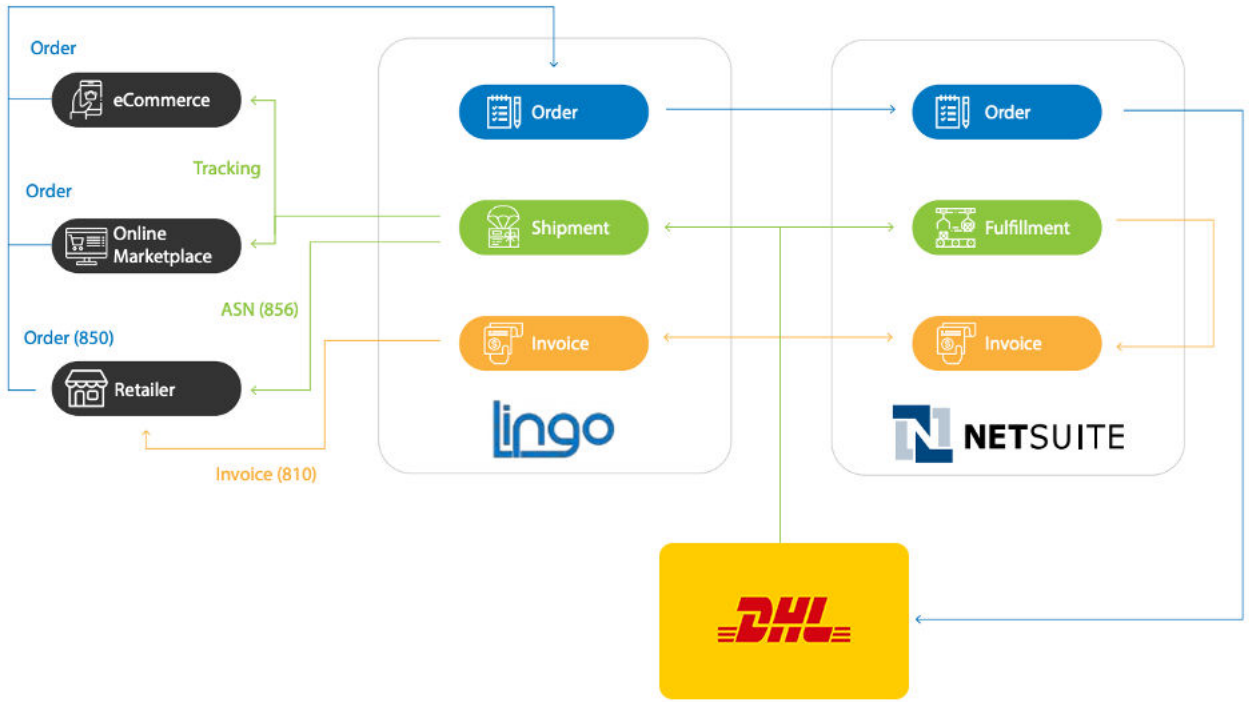
# Order Processing Solution and Results:

## Streamlined the EDI integration of NetSuite ERP with 3PL provider

- **Fully automated the EDI document flow**
  Purchase Orders, Sales Orders, Shipments, Item Catalog, Inventory—information now moves seamlessly

- **Recorded highest Walmart in-stocks ever after integration**
  4500-7500 daily Walmart orders merged into NetSuite in one hour or less

- **Freed up hours of staff time**
  Team members now have the bandwidth they need to focus on growth




CHESS
CHIEF HOUSEWARES EXECUTIVE SUPERSESSION

IHA
THE HOME AUTHORITY

# About eZCom

- Deep domain expertise in EDI and supply chain solutions for 20 years
- Specializing in high-touch, full-service, hosted EDI
- Highly recommended as a third-party provider by specialty, luxury, convenience, and big box stores around the world
- Received *Supply & Demand Chain Executive* Top 100 award our development of a customized EDI solution

Contact us:

sales@ezcomsoftware.com
201-731-1800, Option 1
www.ezcomsoftware.com

CHESS
CHIEF HOUSEWARES EXECUTIVE SUPERSESSION

IHA
THE HOME AUTHORITY