

# 2011 INTERNATIONAL HOME + HOUSEWARES SHOW EXHIBITOR INFORMATION BULLETIN

## Show Hours

Sunday, March 6	8:30 a.m. - 5:30 p.m.
Monday, March 7	8:30 a.m. - 5:30 p.m.
Tuesday, March 8	8:30 a.m. - 5:00 p.m.

- Special exhibits in the Lakeside Center, Level 3 Lobby will open at 7:30 a.m. each Show day.
- Exhibitors with business meetings in progress when the Show closes at 5:30 p.m. on Sunday or Monday are encouraged to finish their meeting. Show-close music will occur at 6:30 p.m.
- Exhibitors, Manufacturer's Reps and Vendors will be allowed on the exhibit floor at 7:00 a.m. on Show Days.

## McCormick Place Emergency

Dial 312-791-6060 or dial 6060 from any house phone.

## Registration Information

A \$100 on-site registration fee starts at McCormick Place 12:01 am, Sunday, March 6 for all new registrants.

### **Registration Areas:**

South Building, Room S103  
Lakeside Center, Level 2 Lobby  
North Building, Level 2 Lobby

### **Registration Hours:**

Thursday, March 3 – Saturday, March 5	8:00 a.m. – 5:00 p.m.
Sunday, March 6 – Tuesday, March 8	7:30 a.m. – 4:30 p.m.

## Key Locations and Phone Numbers

### **Lakeside Center**

Registration Office	Level 2 – Room E250	312-949-3250
Floor Manager Help Desk	Level 3 (Near Booth L12502)	312-949-3259
FedEx Kinkos (Business Center)	Level 2 – Lobby	312-949-2100

### **North Building / Grand Concourse Lobby**

Show Office (Operations + Sales)	Level 4 – Room N426ab	312-791-6600
Association Office	Level 4 – Room N426c	312-791-6601
News Center	Level 2 – Room N228	312-808-2050
Floor Manager Help Desk	Level 3 – Hall B1 (Front of Hall)	312-808-2062
	Level 3 – Hall B1 (Rear of Hall)	312-808-2084

### **South Building**

Floor Managers/Help Desk	Level 3 – Near Booth S400	312-791-6611
	Level 3 – Near Booth S3225	312-791-6612
	Level 3 – Near Booth S2157	312-791-6613
FedEx Kinkos (Business Center)	Level 2.5 – Off the Grand Concourse	312-949-2100

## Exhibitor Services Center

Exhibitor Service Centers are located in each building. Utilize the center to obtain assistance with orders for electrical, internet, plumbing, telephone, labor, furniture, photography, audio visual, hostesses, floral, security, product donations and freight.

### Locations

Lakeside Center, Level 2 (Room E252)  
North Building, Level 2 (Room N230)  
South Building, Level 2.5 (Under food pods on Exhibit Floor)

### Freeman

312-791-6045  
312-808-3080  
312-791-6185

### **Exhibitor Technical Services (Internet, Telephone, Plumbing, and Electrical Booth Set Up Labor)**

The McCormick Place utility service department, Exhibitor Technical Service (ETS), is responsible for providing internet, telephone, plumbing services and electrical booth set up labor for exhibitors' booths. ETS has a service desk in the North and South Buildings within the Exhibitor Services Center as well as their own counter at Gate 37 in the Lakeside Center.

The on-site telephone numbers are:

Lakeside Center, Level 2 – Gate 37	312-791-6208
North Building, Level 2 (Room N230)	312-808-3030
South Building, Level 2.5 (Under food pods on Exhibit Floor)	312-567-8240

### **Freeman Electrical – New in 2011**

Freeman Electrical has been selected to provide electrical service for the 2011 Show. Freeman will have counters in each of the Exhibitor Service Centers.

### **Freeman Concierge Service**

Available during move-in and move-out, Freeman Concierges will be on the Show Floor carrying hand-held Palm Pilot units that hold all of the orders placed with Freeman including electrical. For your convenience, the status of orders can be checked immediately on the Show floor. Visit your Help Center/Floor Manager for more information.

### **FREE Lead Retrieval**

CompuSystems, Inc. (lead retrieval vendor) has locations in each building for exhibitors to pick up their **FREE** reserved lead retrieval unit.

Lakeside Center – Room E251  
North Building – Room N230  
South Building – Room S104a

### **Labor Reform – New in 2011**

For questions or problems related to labor and/or Exhibitor-Appointed Contractors (EACs) while at McCormick Place, please call Tom Cassell at 312-617-0115. For additional information on the new labor reform, please see your Exhibitor Services Manual.

1. **Install/ Dismantle** - Exhibitors can now set up and dismantle their own booths of ANY SIZE or you can work side by side labor and assist. However, exhibitors setting and dismantling their own booth structure must be full time employees and employed with the exhibiting company for at least six months.
2. **Labor Rates & Electrical Costs** - Labor rates for electricians, plumbers and telecommunication installers as well as electrical service rates have been reduced - savings up to 23%! Please note, the Show has a new electrical contractor. Freeman Electrical will be providing all electrical service.
3. **Standardized Work Schedule** - Straight time hours have been extended – Now 6:00 am – 10:00 pm, first 8 consecutive hours worked are at straight time.
4. **Food Service** – The cost on many food and beverage items have been reduced up to 30%, exhibitors can now bring in their own food and beverage for personal consumption and delivery charges have been eliminated for orders less than \$250.
5. **Check Your Final Invoices** - IHA encourages all exhibitors to review final invoices, and compare labor and service rates for all services ordered. If you are using an exhibitor-appointed contractor, make sure your company is receiving the 2011 published labor rates as indicated in the Exhibitor Services Manual. We want to make sure your company receives the significant savings put into place by the new Labor Reform at McCormick Place.

### **Free E-Mail / Product Locator Stations**

Complimentary computer stations with internet connection will be available for exhibitors to use on Show days only. Stations are located near the complimentary exhibit floor meeting rooms in the South Building and Lakeside Center. Email / Product Locator stations in the North Building are available in the Grand Concourse Lobby.

### **Free Meeting Rooms**

Complimentary meeting rooms are on each exhibit floor. The rooms are soundproofed and can comfortably fit up to 6 people conference style. No food or beverage is allowed in these rooms and there is a two-hour maximum. Only registered retailers and exhibitors of the Show may use these rooms. Attendant outside the room will book rooms.

### **Move-in Reminders**

- Exhibitors and Exhibitor-Appointed Contractors must keep “NO FREIGHT” aisles (fire aisles) clear throughout move-in.
- Exhibitors or Exhibitor-Appointed Contractors working past 6:00 p.m. must complete a late-work authorization form obtained from the Floor Manager/Help Desks located on each exhibit floor.
- Storage of any kind is prohibited behind an exhibit structure. Items will be removed by the Fire Marshal.
- Exhibitors must have their exhibits and products completely set by Saturday, March 5 at 5:00 p.m.
- No vacuuming can be done after 7:30 a.m. on Sunday, March 6.
- No one under 18 years of age is allowed on the exhibit floor during move-in and move-out.
- Exhibitors are permitted to hand-carry small packages into the hall from any parking lot.
- Arrangements for special handling of product containers must be made in advance at the Freeman Service Desk to assure storage and delivery of the containers back to your booth at the close of the Show.
- Service of utilities must be supplied at the rear of booths. Exhibit structures must have a one-foot unobstructed corridor in the rear and six inches on one side of their space to allow passage for cable and maintenance personnel.
- **NEW** - To ensure maximum traffic flow on the exhibit floor, exhibitors building contiguous displays along main numbered aisles should have a 10' opening/entrance for every 30' of contiguous display.

### **Restaurant Reservations / City Information**

Make your dinner reservations from the Show. Restaurant and City Info counters are available at the following locations:

Grand Concourse Lobby, Level 3	312-791-6622
South Building, Level 2.5	312-791-6614

### **Chicago's Restaurant Row**

Don't miss Chicago's Restaurant Row at the rear of the South Building, near booth S2391. Some of Chicago's most famous restaurants will be on display offering samples of their fine cuisine with representatives available to make dinner reservations.

Benny's Chop House	Jake Melnick's Corner Tap
Berghoff Catering & Restaurant Group	Macy's Chicago
Bistro 110	Morton's The Steakhouse
Bistronomic	Phil Stefani Signature Restaurants & Events
Café Spiaggia	Roy's Hawaiian Fusion Restaurant
Fogo de Chao	Sunda New Asian Restaurant
Fulton's on the River	The Signature Room at the 95th

### **Transportation Services ([www.housewares.org/show/trans](http://www.housewares.org/show/trans))**

Transportation information is provided at all information centers. An isolated transportation counter is provided just outside the entrance to the Metra train station in the South Building, Level 2.5. For complete transportation schedules, please visit [www.housewares.org/show/trans](http://www.housewares.org/show/trans).

- On Saturday, March 5 limited service will be available only from the South Building from 3:00 – 7:00 p.m.
- Taxi service will be provided to and from each building. Ride share is also available.
- On Show days, complimentary shuttle bus service will be available in all three buildings in the morning and afternoon only. Mid-day service is not available.
- Use the free Metra train to go from McCormick Place to downtown stations near block hotels. Access from the South Building, Level 2.5. Free Metra train passes were mailed with exhibitor badges and are available at main information counters.
- Airport Express is available **ONLY** in the South Building and Lakeside Center.

### **Demonstration Clean-Up Areas**

For exhibitors that prepare food at the Show, clean-up areas with cleaning supplies are available on each exhibit floor.

Lakeside Center:	Near booth L11046 + Near booth L13344
North Building:	Near booth N8757
South Building:	One at North Food Pod + Near booth S3190

### **Lost and Found**

If an exhibitor or attendee of the Show finds or loses an item, please direct them to the Show Office in N426ab. The Show Office phone number is 312-791-6600.

### **Designated Smoking Areas**

Smoking is prohibited in all enclosed areas of McCormick Place, including exhibit halls, meeting rooms, lobbies, food service areas, hallways and parking garages. Smoking is also prohibited within 7 feet of any entrance to a smoke-free facility. Individuals who smoke will be required to go to the following outdoor designated areas:

#### **South Building:**

Level 2.5: Outside doors by Metra Train Station access

Level 3: South of Sky Bridge, adjacent to South Building docks

#### **North Building:**

Level 3: Hall B southeast dock area nearby the wall overlooking Lake Shore Drive

#### **Lakeside Center:**

Level 3: West Terrace nearby the Sky Bridge

Level 3: East Terrace outside meeting room E353

Level 3: At North entrance from Soldier Field

### **Sample Merchandise Procedures**

Product samples given out by exhibitors to buyers and manufacturers' reps require a "Sample Merchandise Pass." Buyers and manufacturers' reps are not allowed to leave the floor with product unless they have a pass from the exhibitor. This pass must be photocopied with the exhibitor's letterhead or business card.

**After the Show closes on Tuesday, March 8<sup>th</sup> at 5:00 p.m., only exhibitors will be allowed to leave the exhibit floor with product and must present a photo ID with their exhibitor badge.**

Trade Guests and Labor Personnel will not be allowed to leave the exhibit floor at any time with product.

### **Security Measures**

IHA has made every effort to schedule maximum security for perimeter areas and has also hired off-duty police officers during move-in and move-out. However, remember the following security tips:

- Store your valuables in the complimentary security lock-up area provided on each exhibit floor.
- Keep purses, bags and other packages in a safe place.
- Wear your badge at all times and do not give your badge to anyone.
- Store valuable items in locked rooms or boxes. Hiring a booth guard is also an option.
- If at all possible, exhibitors should designate one of your personnel or hire a booth guard to remain at your booth until the final pick-up of your shipment is complete.

### **Photography Policy**

**During Show hours, attendees and exhibitors may not bring photographic equipment on the exhibit floor or take photos of any booth or product unless approved.** Exhibitors may photograph their own exhibit/products prior to Show opening or after the Show closes. Only IHA, an approved photography company, or credentialed news media with a photography ribbon, will be allowed to photograph exhibits during Show hours. Once on-site, Exhibitor-Appointed Contractors must receive approval from the Show Office in N426ab. When approved, they will receive their labor button and photography ribbon.

### **Product Donation Program**

Since selling product at the Show is prohibited, IHA has approved only five charities to collect products from exhibitors at the close of the show:

Children's Memorial Hospital – White Elephant Shop  
Cystic Fibrosis Foundation  
Marklund Children's Home  
Salvation Army  
Sertoma Centre

Those exhibitors who wish to dispose of all or part of their merchandise to these charities must obtain the appropriate forms at the Exhibitor Service Center in their building, either on Monday, March 7 (after 12:00 noon) or Tuesday, March 8 (all day).

### **Move-Out Reminders**

The dismantling process begins at 5:01 p.m., Tuesday, March 8. If exhibitors are observed tearing down early at the 2011 Show, they will receive a \$1,000 violation fee. IHA requests your cooperation in the following areas:

- Keep "NO FREIGHT" aisles (fire aisles) clear throughout the move-out.
- Exhibitors should not give the labor crew gratuities or products in an attempt to receive their empty crates or cartons first. Please report any violations to IHA at (312) 791-6600.
- Fire regulations require that booth power be disconnected at 5:30 p.m., Tuesday, March 8. Electrical service to exhibits will be turned off at this time, unless a special request for power has been placed with Freeman Electrical Service Desk prior to 1:30 p.m. on Tuesday, March 8.
- At Show close, telephones should be disconnected and returned to the McCormick Place Exhibitor Technical Services Service Desk located at the Exhibitor Service Center. All telephones must be returned prior to 12:00 noon on Wednesday, March 9.
- Exhibitors are to arrange with their Exhibitor-Appointed Contractor to remove all trash from the booth area after dismantling. If not done, the exhibitor will be charged for the removal of excess trash. Please see Attachment A for our recycling program.
- Special arrangements can be made through Freeman to transport exhibitor merchandise to the warehouse.
- Exhibitors will be responsible for making all arrangements with transportation companies for the prompt pickup of their shipments. If the exhibitor does not designate a carrier, Freeman will be forced to use the designated show carrier and reroute at the exhibitor's expense.

### **Crate Return Schedule**

The Show closes at 5:00 p.m. on Tuesday, March 8. The anticipated schedule to return cardboard boxes, fiber cases and empty crates for products will be as follows:

#### **Tuesday, March 8, 2011**

**5:01 p.m.** Begin removal of aisle carpeting.

**6:00 p.m.** Begin returning cardboard boxes, fiber cases, specially marked product containers and all empty crates.

#### **Wednesday, March 9, 2011**

**1:00 a.m.** Anticipated completion of returning all crates.

### **Exhibitor Move-Out Schedule**

Tuesday, March 8	5:01 p.m. - 10:00 p.m.	All Buildings
Wednesday, March 9	8:00 a.m. - 4:30 p.m.	All Buildings
Thursday, March 10	8:00 a.m. - 4:30 p.m.	All Buildings
Friday, March 11	8:00 a.m. - 12:00 Noon	North and South Buildings
Friday, March 11	8:00 a.m. - 4:30 p.m.	Lakeside Center
Saturday, March 12	8:00 a.m. - 12:00 Noon	Lakeside Center

**South Building + North Building Exhibitors** - All materials must be packed, Material Handling Agreements (MHA) turned in to the Exhibitor Service Center and freight removed by 10:00 a.m., Friday, March 11, 2011. Shipments will start being rerouted at 12:00 Noon on Friday, March 11, 2011.

**Lakeside Center Exhibitors** - All materials must be packed, Material Handling Agreements (MHA) turned in to the Exhibitor Service Center and freight removed by 10:00 a.m., Saturday, March 12, 2011. Shipments will start being rerouted at 12:00 Noon on Saturday, March 12, 2011.

## International Home + Housewares Show Support Green Initiatives and Environmental Sustainability

The International Housewares Association, Freeman, McCormick Place and our cleaning contractors have joined forces on a targeted recycling program. Our goal is to improve our ability to reduce, reuse, and recycle as much waste as possible from the event, and to create a benchmark to measure our effectiveness in keeping show waste out of landfills. Exhibitors and Exhibitor-Appointed Contractors (EACs) have an extremely important role to play in our efforts to create a sustainable show. We are asking your assistance with the following:

### **During Move-in:**

- Break down and flatten all corrugated boxes and place them at the edge of your booth– NOT in the aisles.
- Place all metal banding and wood materials separate from other trash at the edge of your booth.
- Trim out all visqueen by 5 pm on Saturday, March 5 **OR**
- Use the complimentary trash bags at the Help Centers in each exhibit hall to dispose of poly and visqueen.

Century Maintenance will do periodic sweeps throughout the day, focusing on corrugated materials, visqueen, metal, and trash. These items will be disposed of in separate compactors and open boxes for removal from the facility. Your assistance in breaking down cardboard is key to our efforts. By breaking it down, you make it much easier to handle and prevent recyclable boxes from becoming trash receptacles.

### **During Show Days:**

Please continue to break down corrugated cardboard containers and place at the edge of your booth for removal by Century Trade Show Services.

Each garbage can placed by columns in the aisles will be paired with a co-mingled recycling container, provided by Allied Waste to IHA. For this show, we will be accepting the following materials in the co-mingled recycling containers:

- aluminum cans
- glass bottles
- plastic bottles
- tin cans
- all other number 1 and number 2 recyclable plastic containers

Any other garbage should be placed in the standard waste receptacles.

Century Trade Show Services will dispose of the co-mingled recyclables separate from the general waste in specially designated compactors provided by McCormick Place.

### **During Move-out:**

- Break down and flatten all corrugated boxes.
- Roll up any carpet and padding.
- Remove any double-faced carpet tape.
- Place any wood, carpet, padding and metal banding separate from other waste in your booth.

The effectiveness of any recycling program relies upon maintaining separate streams for materials which can be reused and recycled. A little extra attention on your part will go a long way towards helping us have a great program in 2011. Thank you in advance for your assistance.

## FOOD SERVICE LOCATIONS AND HOURS

☐ = Coffee is available at this location

### MOVE-IN

#### South Building:

- **Plate Room Food Court ☐** – South Building, Grand Concourse  
Dates/Hours: Saturday, March 5 from 10:00 am – 2:00 pm
- **Outtakes** – South Building, Exhibit Floor, Across from booth S1800  
Dates/Hours: Saturday, March 5 from 10:00 am – 6:00 pm

#### North Building:

- **Connie's Pizza** – North Building, Level 2  
Dates/Hours: Saturday, March 5 from 10:00 am – 6:00 pm
- **McDonald's ☐** – North Building, Level 2  
Dates/Hours: Saturday, March 5 from 7:00 am – 6:00 pm
- **Starbucks North ☐** – North Building, Level 2  
Dates/Hours: Saturday, March 5 from 7:00 am – 4:00 pm

#### Lakeside Center:

- **Liquid Concessions (*Espresso Cart*) ☐** – Front of Lakeside Exhibit Floor, Level 3 (Hall D2)  
Dates/Hours: Saturday, March 5 from 8:00 am – 5:00 pm

### SHOW DAYS

#### All Buildings (South / North / Lakeside):

- **Restaurant Cafes ☐** – All Buildings (See Below) – **BUYERS COUPONS ACCEPTED**  
Lunch is available from 11:00 am – 2:30 pm.  
Breakfast options are available at the Grab-n-Go Carts starting at 7:00 am in each building.  
Few dinner options are available at the carts below after 2:30 pm.

**Dine + Design Café**  
South Bldg. – S4866  
Panini Station  
Carvery Station  
Asian Station  
Pasta Station - closed 3/8  
**Kosher Express**  
Connie's Pizza Cart  
Grab-n-Go Cart  
(Salads/Sandwiches)

**Global Café**  
North Bldg. – N6235  
Panini Station  
Carvery Station  
Asian Station  
Pasta Station - closed 3/8  
Robinson's Ribs  
Connie's Pizza Cart  
Butch's Hot Dog Cart  
Grab-n-Go Cart  
(Salads/Sandwiches)

**Wired + Well Café**  
Lakeside Ctr. – Ballroom  
Panini Station  
Carvery Station  
Pasta Station - closed 3/8  
Grab-n-Go Cart - At Lakeside Café  
(Salads/Sandwiches)

#### South Building:

- **Plate Room Food Court ☐** – South Building, Grand Concourse  
Dates/Hours: Sunday, March 6 – Tuesday, March 8 from 8:00 am – 3:00 pm
- **Café A1 ☐** – South Building, Exhibit Floor, Level 3 North Food Pod  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 7:30 am – 5:30 pm  
Tuesday, March 8 from 7:30 am – 4:00 pm
- **Café A2 ☐** – South Building, Exhibit Floor, Level 3, South Food Pod  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 8:30 am – 5:00 pm  
Tuesday, March 8 – CLOSED

**SHOW DAYS** (Continued)**South Building:**

- **Liquid Concessions**  $\phi$  – South Building, Exhibit Floor, A1 Front  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 8:30 am – 5:30 pm  
Tuesday, March 8 from 8:30 am – 5:00 pm
- **Concession Carts** – South Building, Exhibit Floor, A1 Front  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 10:00 am – 5:30 pm  
Tuesday, March 8 from 10:00 am – 5:00 pm
  - Butch's Lemonade & Petzels
  - MiMi's Churros
- **Concession Carts** – South Building, Exhibit Floor, Café A1 Base  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 10:00 am – 5:30 pm  
Tuesday, March 8 from 10:00 am – 5:00 pm
  - Butch's Lemonade & Petzels
  - Ryba's Fudge and Ice Cream
  - Ryba's Nachos
- **Concession Carts** – South Building, Exhibit Floor, Café A2 Base  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 10:00 am – 5:30 pm  
Tuesday, March 8 from 10:00 am – 5:00 pm
  - Butch's Lemonade & Petzels
  - MiMi's Churros
- **Outtakes** – South Building, Exhibit Floor, Level 3, Across from booth S1800  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 7:30 am – 5:30 pm  
Tuesday, March 8 from 7:30 am – 5:00 pm
- **Southeast Servery** – South Building, Exhibit Floor, Level 3, Near booth S1992 – **BUYERS COUPONS ACCEPTED**  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 10:00 am – 5:30 pm  
Tuesday, March 8 from 10:00 am – 5:00 pm
  - Robinson's Ribs
  - Grecian Delight
  - Butch's Hot Dogs
- **Coffee Café 2.5**  $\phi$  – Level 2.5  
Dates/Hours: Sunday, March 6 - Tuesday, March 8 from 7:00 am – 4:00 pm

**North Building:**

- **Connie's Restaurant (Pizza)** – North Building, Level 2  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 10:00 am – 6:30 pm  
Tuesday, March 8 from 10:00 am – 7:00 pm
- **McDonalds**  $\phi$  – North Building, Level 2  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 7:00 am – 6:30 pm  
Tuesday, March 8 from 7:00 am – 7:00 pm
- **Starbucks North**  $\phi$  – North Building, Level 2  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 7:00 am – 5:30 pm  
Tuesday, March 8 from 7:00 am – 5:00 pm
- **Liquid Concessions**  $\phi$  – Grand Concourse Lobby  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 7:00 am – 5:30 pm  
Tuesday, March 8 from 7:00 am – 5:00 pm
- **Ambrosia Café (All Organic)**  $\phi$  – Grand Concourse Lobby  
Dates/Hours: Sunday, March 6 and Monday, March 7 from 7:00 am – 5:30 pm  
Tuesday, March 8 from 7:00 am – 5:00 pm

**SHOW DAYS** (Continued)**North Building:**

- **Concession Carts** – Back of North Exhibit Floor, Level 3  
 Dates/Hours: Sunday, March 6 and Monday, March 7 from 10:00 am – 5:30 pm  
 Tuesday, March 8 from 10:00 am – 5:00 pm
  - Butch's Lemonade & Pretzels
  - Connie's Pizza Cart
  - Robinson's #1 Ribs

**Lakeside Center:**

- **Lakeside Café ☐** – Ballroom, Level 3 - **BUYERS COUPONS ACCEPTED**  
 Dates/Hours: Sunday, March 6 and Monday, March 7 from 7:00 am – 5:30 pm  
 Tuesday, March 8 from 7:00 am – 6:00 pm
- **Starbucks East ☐** – Lakeside, Level 2  
 Dates/Hours: Sunday, March 6 and Monday, March 7 from 7:00 am – 5:30 pm  
 Tuesday, March 8 from 7:00 am – 4:30 pm
- **Concession Carts** – Front of Lakeside Exhibit Floor, Level 3 (Hall D1)  
 Dates/Hours: Sunday, March 6 and Monday, March 7 from 9:00 am – 5:30 pm  
 Tuesday, March 8 from 9:00 am – 5:00 pm
  - Butch's Lemonade & Pretzels
  - MiMi's Churros
- **Ryba's Fudge & Ice Cream** – Front of Lakeside Exhibit Floor, Level 3 (Hall D2)  
 Dates/Hours: Sunday, March 6 and Monday, March 7 from 9:00 am – 5:30 pm  
 Tuesday, March 8 from 9:00 am – 5:00 pm
- **Liquid Concessions (Espresso Cart) ☐** – Front of Lakeside Exhibit Floor, Level 3 (Hall D2)  
 Dates/Hours: Sunday, March 6 and Monday, March 7 from 7:00 am – 5:30 pm  
 Tuesday, March 8 from 7:00 am – 5:00 pm

**West Building:**

- **Starbucks West ☐** – West Building, Level 3  
 Dates/Hours: Sunday, March 6 from 8:00 am – 3:00 pm  
 Monday, March 7 and Tuesday, March 8 from 7:30 am – 5:00 pm

**MOVE-OUT****North Building:**

- **Connie's Pizza** – North Building, Level 2  
 Dates/Hours: Tuesday, March 8 from 10:00 am – 7:00 pm
- **McDonald's ☐** – North Building, Level 2  
 Dates/Hours: Tuesday, March 8 from 7:00 am – 7:00 pm

**Lakeside Center:**

- **Lakeside Café ☐** – Lakeside Center, Level 3 Lobby  
 Dates/Hours: Tuesday, March 8 from 7:00 am – 6:00 pm